ADDRESSING THE HEALTH CARE WORKFORCE SHORTAGE

Claudia Schlosberg, JD

Chair, Workforce Development Subcommittee

DC Coalition on Long Term Care

October 2024



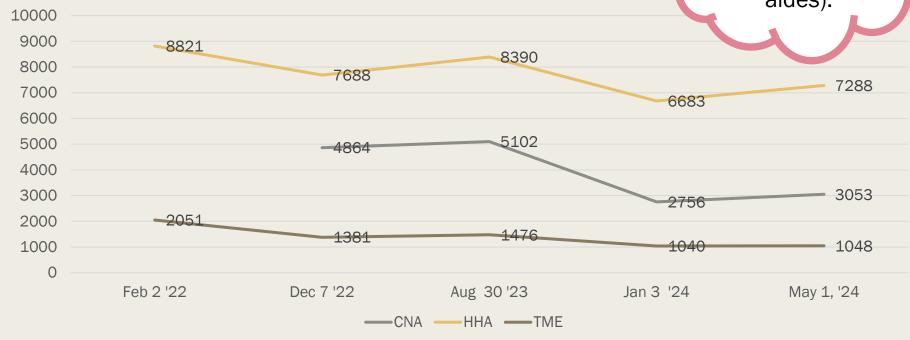
DC Direct Care Workforce Shortage by the Numbers

In Jan. 2024,

Source: DC Board of Nursing

DC Certified CNAs, HHAs and TMES

In Jan. 2024, DC lost 1/3 of the workforce (4,489 certified aides).



Why Is There A Direct Care Workforce Shortage?

- Low Pay compared to Other Local Entry Level Jobs
- Lack of Access to Training
- Insufficient Career Educational Pipeline
- These Jobs Are Undervalued And Too Often Are Not Considered A "Good Job", Thereby Attracting Little Investment and Few Applicants
- Lack of Action By Our Governmental Leaders; Bureaucratic barriers
- Lack Of Awareness By The Public

What Can Be Done To Correct Our Healthcare Workforce Shortage?

- Raise Wages for all Direct Care Worker, regardless of Care Setting or Title.
- Create and Support Progressive Wage Scales, higher pay for experience and advanced training.
- Modernize Regulations and Eliminate Unnecessary, Burdensome Requirements that Discourage Workers from pursuing training and certification
- Increase Capacity to Train Workers and Eliminate All Costs For Direct Care Training and Credentialing
- Create A Universal Home Health Aides and CNA Credential Based On Competencies; reduce the age for certification from 18 to 16.
- Promote reciprocity: Allow CNAs, HHAS and Nurses from other jurisdictions to work in DC.

Successes and Works in Progress

- Nurse Education Enhancement Act (August 10, 2021) Provided funding for residents to obtain CNA, HHA, MA-C and CNA to HHA Bridge or pursue or RN to BSN degree.
- High Need Healthcare Career Scholarship and Health Professional Loan Repayment Program of 2022 (Signed by Mayor, Jan 10, 2023)
- Direct Support Professional Payment Rate of 2022 Raises the wages of all HCBS workers (inclusive of CNAs) to an average of 117.6% of the Living Wage.
- Health Occupations Revision General Amendment Act of 2023, Introduced October 2023, passed by Council in May 2024. Reduces Age of Aides from 18 to 16.
- DOH issues Final Rule August 16, 2024, allowing CNAs to work as Home Health Aides
- Revisions made to Parking Permit process for Aides.
- Direct Care Worker Amendment Act of 2023 Introduced on Nov. 6, 2023. Renamed the Certified Nurse Aide Amendment Act of 2024 and passed unanimously on October 1, 2024.
- Nurse Licensure Compact legislation introduced July 2023, under Council Review

Certified Nurse Aide Amendment Act of 2024

Originally Introduced as the Direct Care Worker Amendment Act of 2023, Nov. 6 2023

- Amends HORA to establish a new credential for certified nurse aides that combines the competencies of CNAs and HHAs.
- Authorized the Mayor to establish rules setting forth standards of education experience required to qualify as a CNA.
- Requires the Mayor, through rulemaking to establish a transition process to ensure that a person registered to certified as a CNA or HHA before the effective date of this section shall be authorized to practice as a CNA.
- Does not allow MD and VA HHAs and CNAs to work in DC with no additional process. Instead, a MD or VA nurse aide or equivalent can practice as a CNA by applying for an expedited temporary license with the BON. DOH is required to approve a completed application within five (5) days or notify the applicant that the application was denied and the necessary steps that the applicant must take for approval.

Changes, continued.

- Directs Board of Nursing to consult with a temporary, five-member Advisory Committee on Certified Nurse Aides and Nursing Assistive Personnel a person with CNA or HHA experience, two reps of licensed providers, one training provider, and a DOH representative on the following:
 - Education and competency-based standards for certification.
 - Barriers to development and support of on-the-job training and registered apprenticeship programs.
- Amends the Direct Support Professional Payment Rate Act of 2020 to raise the requirement that DHCF reimburse HCBS providers to pay an average wage of 120% of the Living Wage or Min. Wage, whichever is higher.
- Using today's LW, this represents an increase of \$0.42/hour or \$873.60/year if aide works full-time.

```
Current LW = $17.50
117.6% = $20.58
120% = $21.00
```

Next Steps

- Virtually all reforms enacted by Council require implementation by DC Health and the Board of Nursing.
- Wages Increase is not funded but is still insufficient and does not include facilitybased workers.
- Training Capacity DC only has one approved school to train Home Health Aides (down from Seven). There appears to be no plan to address this loss of capacity.
- Testing Capacity DC Health's Testing Vendor is unable to timely schedule exams.
- While MD and VA CNAs can now work in DC as HHAs, the endorsement process remains a barrier.
- Nurse Licensure Compact We are working to overcome DC's Health objections to this Bill.

Nurse Licensure Compact – DC Health Objections

- Forty-two states are members the compact.
- A compact nurse licensed in his/her home state can work in any other Compact state without obtaining a license from that State.
- This means 40,000 nurses could be working her in DC and the BON would not have any information about them and could exercise no oversight.
- DOH would also lose the revenue from licensure fees.

Proposed Solution. - Enact legislation requiring employers to "register" compact nurses with the BON and pay a registration fee. However, no additional licensure would be required. Revenue would be held in a special purpose to fund the BON.

LTC Coalition is conducting a survey of providers to determine if this is feasible.

NURSE LICENSURE COMPACT SURVEY LINK:

- Below is a link to a very brief (3 minute) survey to help us understand support for joining the Nurse Licensure Compact to ease the Nursing Shortage in DC.
- Please share this link with other providers.
- Please respond no. later than October 20, 2024.

https://www.surveymonkey.com/r/8LY8RKQ

Thank you!

DISCUSSION AND QUESTIONS

FOR MORE INFORMATION

About Workforce Development Issues and Advocacy:
Claudia Schlosberg
Chair, Workforce Development Committee
DC Coalition on Long Term Care
ClaudiaSchlosberg@gmail.com
202-486-0822

About the DC Coalition on Long Term Care:
Luis Chavez, Convenor
DC Coalition on Long Term Care
LTCCoalition@homecarepartners.org